

# SNAPSHOT

## COVID MARSHAL - DEVELOPMENT OF A COVID MARSHAL TRAINING PACKAGE

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### Project Description

The COVID-19 pandemic has created significant issues for the Australian meat processing industry with governments implementing policy and systems to protect the community. There was a need for the Australian meat processing industry to take control of its own destiny. An important requirement was the development of material specific to the meat processing industry and the COVID Marshal course was identified for development.

The project developed course material from various state and federal government websites. Essential to the delivery of the project was the development of material from the meat processing perspective. Instructional design using accepted best practice was used to ensure alignment with adult and industry specific learning needs. The overall delivery design ensured participants could access the relevant State Government requirements for their state. For example, the industry classification on risk varies from government to government. The project team designed and built interactions, course pages and quizzes in the LMS to ensure ease of access for all COVID-19 Marshals within plants in Victoria and the other Australian states. The interactions also catered for multi-lingual requirements.

A landing page was developed to ensure course participants could be registered on Canvas (the LMS) and receive a log-on. The project team will also provide ongoing support to participants and monitor the learning platform for issues encountered by participants. An online payment framework was also developed to enable AMPC to recoup a nominal charge from non-AMPC members.

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**Project Content**

The project included the development of course material including sourcing, reviewing and curating materials (content, videos, images, etc.) from various state and federal government websites. Given the short time frame the production of specialist materials was difficult, therefore the project team sourced materials from the project partner Respond Global. Respond Global has been consulting between Victorian processing plants and the Victorian government and were an essential resource in the development of the COVID-19 Marshal training.

The project team ensured that the course materials conform to the Victorian requirements but also are able to include other states to ensure the course can be offered nationally. Essential to the delivery of the project is to develop material from the meat processing perspective including instructional design and scaffolding the course in the LMS. The overall delivery design needed to ensure that participants can access the relevant State Government requirements. For example, the industry classification on risk varies from government to government.

The project team designed and built interactions, course pages and quizzes in the LMS to ensure ease of access for all COVID-19 Marshals within plants in Victoria and the other Australian states. The interactions catered for multi-lingual requirements where necessary and possible in the given time frames. A landing page has been developed to allow course participants to register for the course.

**Project Outcome**

The majority of research and development programs currently underway focus on human transmissible disease outcomes. This project will focus on outcomes for COVID-19 in meat processing facilities Australia wide with a focus on Victoria. Many facilities have been controlled by state governments creating significant inefficiencies at a plant level. It is important that the industry be proactive in gaining control of the individual facilities and the COVID marshals have an important role in ensuring compliance.

**Benefit for Industry**

Significant resources have been developed for the industry to manage human transmissible diseases at a plant and national level. To support plants implementing COVID-19 management systems, COVID Marshals are needed to implement and collect data for the management of COVID-19 to meet state requirements. COVID Marshals will need to be trained as the COVID-19 management systems contain a level of complexity due to the individual state requirements in relation to compliance.

The project built a single platform material for individual states with a focus on Victoria, New South Wales, Queensland, South Australia, Tasmania and Western Australia. The planning of this material was designed to meet the needs of the different COVID-19 safety plans and marshal requirements. An important outcome of the project is the support for the COVID-19 Marshals to undertake the course and the reporting of the completion to the individual companies.

**USEFUL RESOURCES**

AMPC COVID Marshal - AMPC Participant Enrolment Details:

[https://forms.office.com/Pages/ResponsePage.aspx?id=zfPjBsJeEKCo9LfGYH3pn4zhW41PNxMpt3\\_cB4K51hUMTVCVIRCUDFOMjhZOUxUVjKxWVBYWUtJVy4u&embed=true](https://forms.office.com/Pages/ResponsePage.aspx?id=zfPjBsJeEKCo9LfGYH3pn4zhW41PNxMpt3_cB4K51hUMTVCVIRCUDFOMjhZOUxUVjKxWVBYWUtJVy4u&embed=true)

Respond Global

<https://respondglobal.com/>

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